



TERMS & CONDITIONS

PAYMENT

A non-refundable deposit equivalent to the cost of the first night's stay will be charged to secure the booking.

In the event of pre-prepayment for more than one night, all extra nights are 100% refundable if cancelled within Cancellation Terms & Conditions as set out below.

Any outstanding balance will be due for payment on arrival and this can be made by Visa Debit/Delta, Maestro, Switch, Electron, Cheque or Cash.

Alternatively payment can be made by *CREDIT CARD i.e. Visa Credit, MasterCard, American Express etc.

*Please note Credit card payments carry a 4% surcharge.

CANCELLATION

A WRITTEN notice of cancellation ("written" defined as letter, fax or email) is required to be received by us 72 hours PRIOR to expected date of arrival. Verbal cancellations or alterations will not be accepted.

Receipt of your cancellation will be confirmed with a Cancellation Reference Number and in this case no charge will be made to your account. Failure to do so may incur the cost equivalent to the whole booking unless we are able to re-book part or all of the booking dates.

Long Term Bookings (7 nights or more) – 7 days' notice prior to expected date of arrival. Late cancellation or premature departures of long term bookings (for whatever reason) will be charged the amount equivalent to the whole stay and will override any discounts agreed at the time of booking unless we are able to re-book part or all of the booking dates.

Group Bookings (more than 2 rooms) – 7 days' notice prior to expected date of arrival. Late cancellation or premature departures of group bookings will be charged the amount equivalent to the whole booking and will override any discounts agreed at the time of booking unless we are able to re-book part or all of the rooms and/or booking dates.

No Show Charges

Failure to arrive will result in the full charge of the whole booking being charged to the card supplied up to the rack rate of the room booked and will override any discounts or special promotions.